



MetLife[®]

Simplifying benefits
management every
step of the way.

EMPOWERED

MetLife delivers a superior service experience through our ongoing commitment to technology and innovative online solutions. From the enrollment process to claims submission, MetLife Online Service Solutions help make every step of the benefits administration process easier.

Our state-of-the-art Web sites for benefits administrators, participants and dental providers help optimize your plans, by providing all key stakeholders with convenient, real-time* access to information and cutting-edge tools through easy-to-use, secured sites targeted specifically to their needs.

MetLife recognizes that no one size fits all. We offer a consultative approach and provide flexible, cost-effective online solutions that can be seamlessly integrated into your current benefits platform and tailored to meet your requirements.**

Whether your company has 2 employees or 25,000, a single office or multiple satellite locations, one MetLife coverage or many, MetLife's Online Service Solutions help you meet diverse business and benefits objectives. Our online solutions help make managing benefits easier — providing exemplary service and value at every stage, for you and your employees.

MetLife Online Service Solutions

Quick. Easy. Powerful.

More than 39,000 MetLife group customers and 4.6 million employees are currently utilizing MetLife Online Service Solutions to help them manage their MetLife and affiliates' benefits programs with ease.¹

MetLink® for employers, brokers and consultants

MetLink helps benefits administrators streamline their most important benefit tasks, enabling them to get more done in less time.

- **95% of MetLife group customers and brokers are satisfied with MetLink.²**

MyBenefits for employees

MyBenefits provides the tools and resources your employees need to understand and appreciate their benefits better – empowering them to make better benefits decisions on their own.

- **93% of employees are satisfied with MyBenefits.³**
- **98% of employees say that MyBenefits gave them an understanding of their benefits.³**

MetDental for dental care providers

MetDental provides dental offices with immediate access to important benefits information and helps simplify transactions, giving dentists more time for patient care.

- **100% of dental providers are satisfied with MetDental.⁴**

MetBroker for brokers and consultants

Powered by MetLink, MetBroker brings together a range of content, from client administration and important forms and documents to MetLife Service contact information, allowing Brokers to work more efficiently.



Employees want to be confident when faced with the ifs in life. From education to coverage selection, MetLife's tools and resources are always at their fingertips—helping them make informed benefits decisions that work best for their needs.

What sets MetLife apart

With more than 140 years experience in the insurance business, and over 90 years in the group benefits business, MetLife can help you turn your benefits plan into a strategic investment by helping you achieve your objectives of employee attraction, retention and productivity. Our unmatched experience and the expertise of our people can assist you in optimizing your benefits and retirement plans. Our offerings include flexible, “best-in-class” solutions that will help you meet the diverse needs of your employees and retain top talent in a cost-effective way.

MetLife’s commitment to building long-term relationships is evident in our proven service delivery and account management models, which offer access to MetLife’s vast resources of people and technology. MetLife’s financial strength ratings are among the highest in the industry***—we are positioned to meet our obligations to you and your employees today and in the future. By choosing MetLife, you are partnering with a company that is committed to doing things right—making your job simpler and easier.



.....
An experienced market leader

.....
A proven financial performer

MetLife for all your group benefits and retirement needs.

For more information on MetLife Online Service Solutions or a personal demonstration of our benefits Web sites, contact your MetLife sales representative today.

** Transactions are in real-time except when the systems are undergoing scheduled or unscheduled maintenance or interruptions.*

*** MetLife Online Services may vary by product and not all services may be available to all customers. Please contact your MetLife sales representative for more information.*

**** For current ratings information and a more complete analysis of the financial strength of MLIC, please go to www.metlife.com and click on "About MetLife", "Ratings."*

¹ MetLife Internal Statistics, as of year-end 2009.

² MetLink Satisfaction Study, Q1 2009, based on responses from those who participated in and responded to the survey.

³ MyBenefits Satisfaction Study, Year-end 2009, based on responses from those who participated in and responded to the survey.

⁴ MetDental Satisfaction Study, Year-end 2009, based on responses from those who participated in and responded to the survey.

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